### **Professional Goals**

Highly-educated, experienced, motivated, and strategic thinker seeks exciting and challenging position in PMO, Portfolio, or Program Management for an aggressive and innovative company.

# **Professional History**

#### Dec 1995 - Present

# Managing Partner, Ally Business Developers

Mr. Bender is directly responsible for developing, implementing, and training on strategies for portfolio, program, and project methodologies. Experience includes development, rollout, training, and execution of project/program/portfolio methodologies. Mr. Bender has worked in virtually every industry and geographical region.

Mr. Bender also develops and delivers keynote speeches, seminars, and training for clients.

# **Recent Major Initiatives**

# Innovel Solutions - Supply Chain & Logistics

**Responsibilities**: Developed and deployed program/portfolio prioritization strategy. Managed several projects including: new client onboarding, process improvement, warehouse move, & IT systems deployment.

**Results:** Successfully implemented project prioritization system improving throughput of IT work. Reduced time to onboard new clients. Documented processes streamlining operations and reducing implementation times.

### Global Chip Developer (Under current NDA)

**Responsibilities:** Developed and rolled out world-wide project/program methodology for cell phone chip development.

Developed and rolled out organizational change program to develop high-performance project teams across three (3) continents including over 800 engineers, seven (7) cities and 6 (six) countries.

**Results:** Substantially reduced time to market (12% within first 6 months) for new product development.

Success of this program inspired my fifth book, *Culture's Competitive Edge – The Keys to Sustained Organizational Growth.* 

# **US Hispanic Chambers of Commerce – Non-Profit Strategic Planning**

**Responsibilities:** Worked with Notre Dame University's Mendoza College of Management to develop and train over 40 senior managers for The US Hispanic Chambers of Commerce in strategic planning for non-profit organizations.

**Results:** Improved strategic planning capabilities to member service levels, increase membership, and competitive advantage in highly-competitive markets.

### 2017 - 2018

- Client onboarding
- Portfolio management
- IT
- Project management
- Process improvement
- Agile
- JIRA, MS Project

### 2015 - 2017

- Product development
- PMO
- Program management
- Change management
- Cultural improvement
- SDLC

### 2016

- Strategic planning
- Portfolio management
- Non-Profit

# Able Engineering - Aircraft Repair and Maintenance

**Responsibilities**: Worked with Able's senior management to improve Able's completion rates for specialty repairs including custom construction of specialty parts compliant with FAA regulations.

Additionally, developed project plan to implement new program management package to manage and capture metrics for Able's client initiatives.

**Results:** Reduced completion times for contract projects, developed comprehensive project plan and methodology implementation of internal Aviation ERP system (Ramco).

### Argonne National Labs - Large-Scale Government Programs

**Responsibilities**: Trained project management staff in developing and managing medium and large-scale government programs.

Trained project team responsible for development of Argonne's APS-U (Advanced Photon Source – Upgrade) project through the DOE's (Department of Energy's) CD-0 (Critical Decision 0) and CD-1 gate reviews.

**Results:** Standardized methodology and improved project throughput. Successful acceptance of both CD 0 and CD 1.

# CooperVision - Contact Lens Manufacturer

**Responsibilities:** Developed and rolled out customized project methodology and training for new product development, manufacturing process improvement projects, and PMP certification.

**Results:** Improved both time-to-market and quality for production line upgrade and new product development.

### QinetiQ, NA - Robotics & Government

**Responsibilities:** Over a period of 15 years, worked with the Vice President of Maritime Systems to develop and roll out both basic and advanced project and program management strategies and processes. Key initiatives included consulting and training in advanced program management practices, risk management, client and stakeholder communication, and cultural improvement.

**Results:** Substantially improved client communication and relationships, reduced time to deployment and increased quality in program management for development and deployment of QinetiQ's military robots. Aided in the transition from an engineering thinktank (then Foster-Miller) to product-based organization.

# Nalco Industries - Water Treatment Equipment

**Responsibilities:** Consulted on and rolled out customized project/program management methodology combining SLDC project management practices with Six Sigma green belt practices. Program was rolled out to only the highest-level project/program managers and included Nalco's "Blue Belt" certification.

**Results:** Advanced methodology and training significantly improved time-to-market for new product introductions and product upgrades.

### 2015 - 2016

- Project management
- SLDC
- Manufacturing

### 2013 - 2015

- Government program management
- Project management
- Large-Scale projects

### 2014

- Manufacturing
- Product development
- Project management

### 1998 - 2013

- Advanced project management
- New product introductions
- Product development
- Military program management
- Cultural improvement

# 2012 - 2013

- New product introductions
- Project management
- Six-Sigma
- Program management

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# Other Key Initiatives

# American Management Association (AMA)

**Responsibilities:** Lead seminars in all areas of project, program, and portfolio management for both on-site and open-enrollment. During the period of 1998 – 2003, upgraded most of AMA's curriculum.

**Results:** One of AMA's top scoring seminar leaders.

# PPG Industries - Chemical Product Development

**Responsibilities:** Developed and deployed grass-roots driven project and portfolio methodologies to prioritize and develop new product introductions.

**Results:** Prioritizing the product pipeline allowed staff to focus on high-probability products. This substantially improved pipeline throughput increasing new product introductions.

# Siemens Medical Systems - Medical Equipment

**Responsibilities:** Developed and rolled out specialized project management methodology for installing and certifying MRI and CT equipment in hospitals and clinics. Also developed and rolled out turn-key project methodology for managing room construction for MRI and CT installation.

**Results:** \$8M reduction in operating costs within the first year.

# First Databank - Pharmaceutical

**Responsibilities:** Develop and rollout multi-business unit PMO, integrating newly-acquired companies, merging and balancing product line, and implementing standard project management methodologies across diverse company cultures.

**Results:** Successfully developed project framework acceptable to all new business units. Balanced product base reducing overlap, reducing development efforts, and improving profits.

### 1995 - Present

- Project management
- Program management
- Portfolio management
- PMP certification
- Training/Mentoring

### 1998 - 2007

- New product development
- Portfolio management
- Project management

### 1997 - 2004

- Project management
- Medical equipment
- SDLC
- Construction

### 1997 - 2000

- PMO
- Project Management
- Product Development

# Project, Program, and Portfolio Management Training, Coaching, Mentoring

Trained and consulted to a number of organizations, for-profit, not-for-profit and government on basic project management, advanced project and program management, PMP certification, portfolio management, and organizational change. Some clients include:

- Pfizer
- US Marine Corp
- US Army
- Abbott Labs
- Boston Scientific
- GAF
- Rutgers University
- American Management Association
- Ameren Corp.
- Rutgers University

- Deloitte
- Fermilab
- Dassault 3D Systems
- Parexel
- Office of the Comptroller of the Currency
- DePaul University
- Global Knowledge
- US Navy
- Management Concepts
- Ex Libris

- State of Florida IT
- City of Tallahassee IT
- Prospect Mortgage
- DeVry University
- Chamberlain College of Nursing
- MPI Research
- Hubbell Power Systems
- Becker Professional Education
- Fannie Mae
- City of New Orleans

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### Skills

- Strategic Program Alignment
- Portfolio Management
- Program Business Cases
- Program Feasibility and Analysis
- Communication (Written & Oral)
- Advanced Project/Program Management
- Project/Program Risk Management
- Financial Analysis
- Organizational Culture
- SDLC & Agile
- MS Project, JIRA

- Matrixed & Projectized Environments
- Excellent Leadership Skills
- Project Change Management
- Organizational Change Management
- Coaching/Mentoring
- Program/Project Scope
- Resource Analysis & Balancing
- Stakeholder Management
- PMO Development & Structures
- Large-scale Project Management
- Excellent Team-Building Skills

# **Other Major Projects**

- Customized training for Pfizer drug research
- Air traffic control systems Taiwan, US, and the UK
- US Weather Radar System (NEXRAD)
- Automation of Manhattan Cable Television's broadcast network
- · Aircraft simulation research and systems
- Hubble Space Telescope
- Chemical research project methodologies
- Construction methodology for international religious organization

### **Professional Certifications**

Certified Scrum Master (CSM), 2013 - present Project Management Professional (PMP) Certified, 2005 - present

# **Books & Articles Published**

Project Scheduling - Simplified! Ally Publishing Group, 2016

Culture's Competitive Edge – The Keys to Sustained Organizational Growth, Ally Publishing Group, 2016 (Co-authored with Kimi Ziemski)

The Intersection of Senior Management Optimism and Project Risk Management, Intellectbase International Consortium, Hamilton, B. and Bender, M., 2015

Defining Project Work - Simplified! Ally Publishing Group, 2015

Project Risk Management - Simplified! Ally Publishing Group, 2013

A Manager's Guide to Project Management, Financial Times Press, 2009

Setting Goals and Expectations, Virtualbookworm Press, 2004

# **Education**

MBA with a specialty in Project Management, Aspen University, 2015 BSEE (Bio-Medical Electrical Engineering), Rutgers University. Completed 5-year curriculum in 3  $\frac{1}{2}$  years.

# **Contact Information**

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